



Benoit is a leading provider of premium threading, completion products, and engineered services to the upstream oil and gas industry.

WEBSITE TERMS OF USE

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These Website Terms apply only to your access to and use of the Website. They do not replace, amend, or supersede any written quote, purchase order accepted by Benoit, master service agreement, work order, invoice, signed agreement, or other commercial document governing products or services.

Any sale, lease, rental, repair, threading, completion product, engineered service, or other furnishing of products or services by Benoit is governed by the applicable written commercial documents and, unless Benoit expressly agrees otherwise in a signed writing, Benoit's General Terms and Conditions of Sale. To the extent of any conflict between these Website Terms and the terms governing a commercial transaction, the commercial transaction terms control for that transaction.

Our Privacy Policy explains how we collect, use, disclose, and protect information submitted through or collected from the Website. By using the Website, you acknowledge that your information will be handled as described in the Privacy Policy.

2. Business Website; No Online Sales Contract

The Website is intended to provide general information about Benoit, our products, services, capabilities, and business contact options. The Website is not an e-commerce site and does not create a contract for sale, lease, rental, service, repair, or furnishing of any product or service.

Submitting a contact form, request for information, request for quote, technical inquiry, quality inquiry, career inquiry, or other message through the Website does not obligate Benoit to respond, quote, accept any order, perform any service, reserve inventory, or enter into any transaction. A binding commercial commitment exists only when authorized Benoit personnel expressly agree in writing through the applicable commercial documents.

3. Website Content

The Website may include text, product or service descriptions, photographs, drawings, graphics, tables, dimensions, specifications, technical data, articles, brochures, trademarks, logos, downloads, and other materials (collectively, "Website Content"). Website Content is provided for general informational purposes only and may be changed, corrected, updated, or removed at any time without notice.

Website Content is not a representation, warranty, guarantee, engineering instruction, product specification, safety instruction, or professional advice. Product performance, suitability, dimensions, tolerances, availability, pricing, delivery, and service scope must be confirmed in the applicable written quote, order confirmation, approved drawing, specification, work instruction, or other written commercial document issued or accepted by Benoit.

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- use the Website in a manner that violates applicable laws, regulations, sanctions, export controls, or the rights of Benoit or any third party.



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When you submit information through the Website, including through a Contact Us form or similar feature, you represent that you have the authority to provide the information, that the information is accurate to the best of your knowledge, and that Benoit may use the information to evaluate, process, and respond to your inquiry.

Do not submit sensitive personal information, trade secrets, confidential specifications, export-controlled technical data, controlled unclassified information, safety-critical instructions, proprietary drawings, or other confidential or regulated information through the Website unless Benoit specifically requests it and the submission is covered by an appropriate written agreement. Unless Benoit has separately agreed in a signed writing, information submitted through the Website will not be treated as confidential.

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14. Indemnification

You agree to defend, indemnify, and hold harmless Benoit and its members, managers, officers, directors, employees, representatives, affiliates, suppliers, licensors, and service providers from and against any claims, demands, actions, losses, liabilities, damages, judgments, penalties, fines, costs, and expenses, including reasonable attorneys' fees, arising out of or relating to: (a) your access to or use of the Website or Website Content; (b) your violation of these Website Terms; (c) your submission of information through the Website; (d) your violation of applicable law or third-party rights; or (e) your misuse of Website Content.

15. Export Controls and Sanctions

You are responsible for complying with all applicable export control, sanctions, anti-boycott, customs, and trade compliance laws and regulations. You may not use, export, re-export, transfer, or make available the Website, Website Content, technical information, or any related materials in violation of applicable law or for any prohibited end use, end user, or destination.

16. Changes to These Website Terms

Benoit may update these Website Terms from time to time. The "Last Updated" date above indicates when these Website Terms were last revised. Changes are effective when posted to the Website unless a later effective date is stated. Your continued access to or use of the Website after changes are posted constitutes your acceptance of the revised Website Terms.

17. Termination

Benoit may suspend, restrict, or terminate your access to the Website at any time and for any reason, including if Benoit believes that you have violated these Website Terms or applicable law. Sections that by their nature should survive termination will survive, including sections concerning intellectual property, disclaimers, limitations of liability, indemnification, governing law, and general provisions.

18. Governing Law

These Website Terms and any dispute arising out of or relating to the Website or Website Content are governed by the laws of the State of Louisiana, U.S.A., without regard to conflict-of-law principles that would require the application of the laws of another jurisdiction. You agree that any claim arising out of or relating to the Website or Website Content will be brought only in a state or federal court located in Louisiana, and you consent to the personal jurisdiction of those courts for that purpose.

19. General Provisions

If any provision of these Website Terms is held invalid, illegal, or unenforceable, the remaining provisions will remain in full force and effect. Benoit's failure to enforce any provision of these Website Terms is not a waiver of that provision or any other provision. You may not assign or transfer these Website Terms or any rights or obligations under them without Benoit's prior written consent. Benoit may assign these Website Terms in connection with a merger, acquisition, restructuring, sale of assets, change of control, or to an affiliate or successor.

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