



Benoit is a leading provider of premium threading, completion products, and engineered services to the upstream oil and gas industry.

Privacy Policy

Last Updated: May 28, 2026

Benoit Premium Threading, LLC ("Benoit," "we," "our," or "us") respects your privacy. This Privacy Policy explains how we collect, use, disclose, and protect information when you visit <https://benoit-inc.com/> and interact with our website, including our Contact Us form.

1. Information We Collect

Information you provide to us

When you submit information through our website, including through our Contact Us form, we may collect information such as:

- First and last name
- Company, organization, or business name
- Email address
- Phone number
- Inquiry type
- Department or area of interest
- City, state, and country
- Message content
- Any other information you choose to provide

Please do not submit sensitive personal information through our website unless we specifically request it.

Information collected automatically

When you visit our website, we and our service providers may automatically collect certain information about your device and use of the website, such as:

- IP address
- Browser type
- Device type
- Operating system
- Pages visited
- Referring website
- Date and time of visit
- Approximate location information, such as city, region, and country
- Interactions with the website

We may collect this information through cookies, analytics tools, log files, and similar technologies.

2. How We Use Information

We may use the information we collect to:

- Respond to inquiries submitted through our website
- Provide information about our products, services, and solutions
- Process requests for quotes, technical support, quality assurance inquiries, career inquiries, or other requests
- Communicate with customers, vendors, and business contacts
- Improve our website, products, services, and user experience
- Monitor website performance and usage



Benoit is a leading provider of premium threading, completion products, and engineered services to the upstream oil and gas industry.

-
- Maintain the security and integrity of our website and systems
 - Comply with legal obligations and enforce our rights

3. Google Analytics, Cookies, and Website Analytics

We use Google Analytics to help us understand how visitors use our website and to improve our website, content, products, and services. Google Analytics may collect information such as pages visited, interactions with the website, referring website, browser type, device type, operating system, approximate location such as city, region, and country, date and time of visit, and similar website usage information.

We use Google Analytics for website measurement and reporting. We do not intentionally send Google Analytics personal information submitted through our Contact Us form, such as names, email addresses, phone numbers, company names, or message content.

Our Google Analytics data retention settings are currently configured to retain user and event data for 14 months.

At this time, we do not use Google Analytics Advertising Features, Google Signals, user-provided data collection, ads personalization, or remarketing audiences. If we begin using these features in the future, we may update this Privacy Policy and provide any additional notices or choices required by applicable law.

Google may use cookies and similar technologies to collect and process information as described in Google's policies, including:

Google Privacy Policy: <https://policies.google.com/privacy>

How Google uses information from sites or apps that use its services:

<https://policies.google.com/technologies/partner-sites>

How Google uses cookies: <https://policies.google.com/technologies/cookies>

You can control cookies through your browser settings. You may also opt out of Google Analytics by using Google's Analytics Opt-out Browser Add-on: <https://tools.google.com/dlpage/gaoptout>

Where required by law, we will request consent before using analytics cookies or similar technologies.

4. How We Share Information

We may share information with:

- Service providers that help us operate our website, process form submissions, provide analytics, host systems, support communications, or perform other business functions
- Google Analytics and other analytics providers, as described above
- Professional advisors, such as attorneys, accountants, auditors, and insurers
- Government authorities, regulators, law enforcement, or other parties when required by law or when necessary to protect our rights, property, users, employees, or business
- Successors or other parties in connection with a merger, acquisition, financing, restructuring, sale of assets, or similar business transaction

We do not sell personal information collected through our website.

5. Data Retention

We retain information for as long as reasonably necessary to fulfill the purposes described in this Privacy Policy, including responding to inquiries, maintaining business records, resolving disputes, complying with legal obligations, and protecting our rights.

Our Google Analytics user and event data retention settings are currently configured for 14 months. These settings may not apply to aggregated, non-identifying reports.



Benoit is a leading provider of premium threading, completion products, and engineered services to the upstream oil and gas industry.

6. Your Choices

You may choose not to provide certain information, but we may not be able to respond to your request without the information needed to process it.

You may control cookies through your browser settings. Blocking or deleting cookies may affect how the website functions.

You may contact us to request that we update, correct, or delete information you have submitted to us, subject to legal, contractual, and business recordkeeping requirements.

7. Data Security

We use reasonable administrative, technical, and physical safeguards designed to protect information we collect. However, no website, system, or method of transmission over the internet is completely secure, and we cannot guarantee absolute security.

8. Third-Party Websites and Services

Our website may link to third-party websites or services, such as Google Maps, Google Analytics, or other third-party tools. We are not responsible for the privacy practices of third-party websites or services. We encourage you to review their privacy policies.

9. Children's Privacy

Our website is intended for business and general audience use and is not directed to children under 13. We do not knowingly collect personal information from children under 13. If you believe a child has provided personal information to us, please contact us so we can take appropriate action.

10. International Visitors

Benoit is based in the United States. If you access our website from outside the United States, your information may be collected, processed, and stored in the United States or other countries where our service providers operate. Privacy laws in those locations may differ from those in your jurisdiction.

11. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. The "Last Updated" date above indicates when this Privacy Policy was last revised. Any changes will be effective when posted on this page.

12. Contact Us

If you have questions about this Privacy Policy or our privacy practices, you may contact us through our website Contact Us form or by mail at:

Benoit Premium Threading, LLC
P.O. Box 2618
Houma, LA 70361
United States

Website: <https://benoit-inc.com/contact-us>